



Cloud Specialist/Broadcast Operations - Media & Entertainment Practice

Ritenet Corp is looking for a Industry Specialist focused on Cloud Broadcast Operations to help develop, support and drive transformations for Media & Entertainment customers. As a Cloud Broadcast Specialist, it will be your responsibility to engage early with M&E customers as they look to leverage the depth and breadth of AWS and Partner solutions to help them transform their operations. You will innovate and envision the art of the possible and then work backwards to develop a roadmap towards delivering on the vision.

You will be working with senior executives in the M&E industry to understand their requirements, validate their vision against existing product capabilities, define how we bridge the gap to exceed our customer's expectations, be the customer's advocate internally at Ritenet, then validate the cloud based solutions Ritenet delivers prior to our customer's final acceptance.

What you will do: - Consult on best practices for building and operating a cloud based broadcast workflow

- Collaborate directly with customers and partners addressing workflow performance, cloud workloads, security, compliance, scale, availability and manageability.
- Monitor and troubleshoot live events in cloud network environment.
- Acquire new technology skills and serve as trusted advisors for internal and external customers including global M&E customer architects and IT leaders
- Work across multiple AWS/cloud engineering teams introducing and refining new platforms, solutions and web based services for M&E customers, OTT streaming services, new media companies, live events companies, location based entertainment, production and postproduction companies.
- Encode and digitally ingest A/V content.
- Ability to work flexible hours including nights, weekends, and holidays.
- Other duties as assigned.

Benefits

This is a full-time salaried position with excellent benefits including medical, dental, vision, and 401k. As well as generous paid time off and holidays.

BASIC QUALIFICATIONS

- BS level degree or equivalent professional or military experience
- 5+ years of relevant M&E technology, and IT experience
- Operating experience in Broadcast workflows across one or more areas of newsroom, post-production, studio-production, field production, or playout and distribution. Hands-on familiarity with and knowledge of the technology ecosystem that supports broadcast operations.
- Experience delivering M&E technology solutions to M&E customers through solution scoping, selling and delivery of consulting services, enabling emerging technologies and cloud based services.
- U.S Citizenship required.
- Ability to obtain and maintain a Department of Defense issued Common Access Card.

PREFERRED QUALIFICATIONS

- Understanding of AWS Services such as AWS Elemental Media Services, AWS Medialive, AWS MediaConnect, AWS MediaPackage, Elastic Transcoder, CloudFront, EC2, S3, Glacier is a plus.
- Ability to think strategically about M&E solutions, global workflows, cloud workloads, business strategy, products and emerging technology trends.
- Thought leadership experience on relevant topics related to M&E cloud-based enterprises, solutions, platforms, workflows, production, post production, storage, DAM, MAM, innovation and IT infrastructure.
- M&E Vertical industry delivery experience using industry standard technologies as well as leading-edge technology services and solutions.
- Experience with the design of modern, scalable delivery solutions for technology consulting services.
- Advanced degrees in engineering and/or computer science.
- Advanced business degree is a plus.
- 10+ years of experience in end-to-end media solutions incorporating (depending on segment) media acquisition, rendering / VFX, non-linear editing, OTT streaming, digital supply chain management, distribution / content delivery, media processing / transcoding, media analytics and/or related technologies.
- Knowledge of common media frameworks, pipelines, and M&E industry software solutions in at least one of the major M&E segments including traditional, broadcast, OTT, mobile carrier, telco infrastructure and network architecture as it relates to media processing at the enterprise-level.

Physical Requirements:

- Prolonged periods sitting at a desk and working on a computer.

- Light work that includes moving or carrying objects up to 15 pounds.

Other duties

- Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.